

# TERMS & CONDITIONS

## **MENU & PRICE CHANGES**

All prices and products quoted are subject to availability and may change without notice.

## **DECORATIONS**

The room decorations are entirely up to you, aside from a few simple rules. All fixings are limited to blue tack only. No confetti or table scatterings allowed. The Rob Roy must be notified in advance of any displays, signage and decorations. We can arrange discount through our florist and 'It's a gas' party balloons if required.

## **BOOKINGS**

To confirm your booking, a **\$500.00** non refundable deposit is required within 7 days. Tentative bookings will be held for 7 days only. All tentative dates not confirmed within 7 days will then be made available.

## **FINAL NUMBERS**

To enable us to correctly cater for your function, final numbers and menu choices must be confirmed at least 5 days prior to your function. This is the minimum number of guests for which you will be charged. Any additional numbers will be charged accordingly on the night.

## **PAYMENT**

Payment for the function must be settled on or before the function date. The Rob Roy accepts payment by cash, Visa, MasterCard, Amex or Diners. With prior arrangement we can accept payment by direct debit or company cheques, however no personal cheques will be accepted.

## **CANCELLATION**

Less than 30 days notice - in the event that a confirmed booking is cancelled, the deposit is non-refundable.

30+ days - the Rob Roy will not refund your deposit, however it will be held for a period of 3 months should you wish to rebook or host another function at the hotel.

## **LICENSING**

Guests under the age of 18 are permitted to be on the Hotel premises when in the company of a parent or guardian but must vacate by midnight. Liquor must not under any circumstances be supplied to a minor. Staff will refuse to serve alcohol to any guests unable to show suitable proof of age ID e.g. - Proof of age card, Drivers License or Passport. Management and staff practice Responsible Service of Alcohol and thus reserve the right to refuse service to anyone showing anti social behavior or signs of intoxication. The Rob Roy Hotel is licensed until 3am Monday-Saturday, and midnight on Sunday, however closing time is at the discretion of the manager on duty.

## **RESPONSIBILITY**

Organisers are financially responsible for any damage or breakage sustained to the Hotel or equipment hired by the Rob Roy on the organizers behalf, by the organizer or any of their guests. The Rob Roy Hotel will not accept any responsibility for loss or damage to personal effects left within the Hotel during or after the function.

## **CLEANING**

General cleaning is included in the cost of your function, however if cleaning requirements are excessive, additional charges will be incurred.

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